Jordi Almanza

Product Designer

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Engineer by training, designer by trade. I take products from an ambiguous problem to a shipped system: the structure, the flows, and the design system that keeps everything coherent as it grows. I work close to engineering, and AI is part of how I prototype, audit, and ship.

EXPERIENCE

UX Engineering Specialist — Accenture

2026 — Present

• Own design across three concurrent workstreams for one enterprise client, a scope that grew from a single project

• Took a 0-to-1 product from a blank page to implementation-ready specs: information architecture, core flows, and edge cases

• Redesigned authentication and account creation for a large-scale platform serving four user types, closing gaps in states, errors, and edge cases before build

• Turning a fully paper-based financial process into Salesforce experiences, on a new component library that extends the client's design system

• Brought AI into the team's workflow for prototyping, flow audits, and component migration, shortening the path from design to implementation

Product Designer — UX Neighbor (client: StrongDM)

2025

• Led the redesign of the web platform together with a new design system, owning the migration and documentation end to end

• Rearchitected the design system: 50–60 components with consolidated tokens, variables, states, and usage docs, aligned with engineering libraries on desktop and web

• Designed how access policies are written and read: complex include/exclude rules expressed as contextual, human-readable statements instead of command-style syntax, so admins can see what a policy covers at a glance

• Ran workshops with design and engineering to align on component architecture and drive adoption across teams

UX/UI Designer — VIVIPOST

2023 — 2025

• Led product design across the company: Package Hub (smart lockers, mobile app, ops dashboards, courier and warehouse tools) and retail integrations with OXXO, IKEA, and Farmacias Guadalajara

• Designed service flows for five roles (residents, couriers, store staff, warehouse operators, admins) across drop off, pickup, returns, and shipping

• 34K+ packages processed, 94% picked up on time, and 66% less manual handling; awarded Premio Tecnos Nuevo León 4.0

• Built the cross-platform design system for mobile, web, and locker screens; mentored a junior UX designer and guided a UI designer

Independent Product Designer

2019 — 2023

• Designed B2B SaaS products across CMS, ERP, marketplaces, and booking systems, structuring workflows for multiple roles and constraints

EDUCATION

B.Eng. in Software Technology Engineering — UANL (FIME)

2022

SKILLS

Product design · Design systems (tokens, variables, documentation) · Interaction design · Information architecture · Accessibility (WCAG) · Rapid prototyping (Figma, Claude) · AI-assisted design workflows · English (full professional) · Spanish (native)